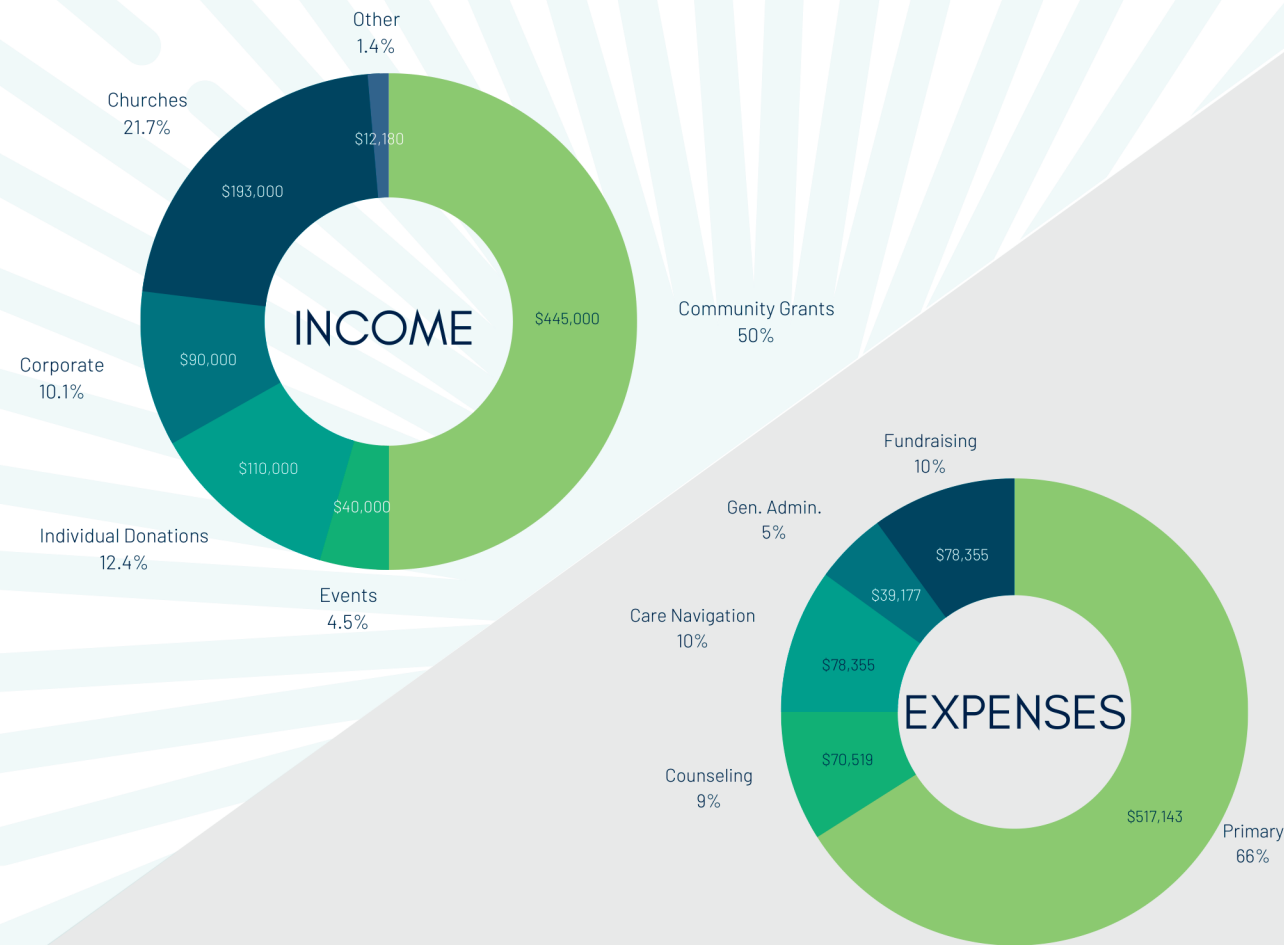


Financial Overview



* These statements do not reflect approximately 6,183 hours donated by our volunteers during the fiscal year. The value of their hours is estimated at over \$185,180 for the fiscal year.



2023 IMPACT REPORT

www.hopeclinic.care Menasha, WI (920) 931-1150 info@hopeclinic.care

Mission & Vision

Hope Clinic and Care Center provides completely free care to those who need it most.

Millions of people in the U.S., many of whom are our neighbors, friends, and family, lack the blessing of access to primary healthcare. This includes those who are uninsured, underinsured, facing language barriers, geographical barriers, cultural barriers, and lack of availability of quality healthcare services.



Founded in 2015 and located within the Goodwill Headquarters for NE Wisconsin in Menasha, Hope Clinic and Care Center (HCC) partners with the surrounding communities to provide collaborative wraparound support to over 700 patients annually, each of whom are living at or below 300% of the Federal Poverty Level. The clinic offers primary care, specialty care, labs, medications, counseling, and social assistance referrals and navigation to support rent, utilities, dental, vision, job placement and training, and more.

Get Connected

At Hope Clinic and Care Center, we believe that community involvement is vital to achieving our mission. That's why we are always looking for volunteers and community partners who share our vision and want to make a difference in their community. If you're interested in learning more about how you can support the clinic, please contact us today. We look forward to hearing from you!

info@hopeclinic.care
(920) 931 - 1150

1814 Appleton Rd. Menasha, WI 54952



2022 Clinic Impact: By the Numbers

713
PATIENTS
32% increase from 2021

4,935
APPOINTMENTS

\$750K
IN COMMUNITY SAVINGS

IMPACT

Research indicates that the U.S. has the worst income-based health disparities compared to other developed nations, with skyrocketing healthcare costs being a significant concern. A December 2021 West Health and Gallup poll showed that 30% of Americans reported high out-of-pocket healthcare expenses as a barrier to seeking treatment. This kind of financial burden is making medical care something unattainable for many. The impact of inaccessible healthcare is especially devastating for low-income populations and other minority groups and communities, who are more susceptible to developing chronic health conditions and lack the financial resources to seek medical attention. This can lead to missed workdays, decreased productivity, and an increase in poverty and homelessness.

By addressing the immediate healthcare needs of patients, Hope Clinic helps to break the cycle of poor health and limited access to care and improves the health and quality of life for those who might otherwise go without care. Through meticulous effort, we hope to make a positive impact on the health and well-being of the communities it serves and works to create a more equitable and just future.

Services

HEALTHCARE

Primary care, medication support, labs, and specialty care including; dermatology, orthopedics, physical therapy, and more. Our Care Management focuses on goals set by primary care providers and patients to help improve their health, including reducing blood pressure concerns through the self-measured blood pressure program.

COUNSELING

Counseling services, a growing need in our area, are available to patients of all ages and provided by masters-trained staff.

CARE NAVIGATION WITH SOCIAL ASSISTANCE

Care Navigation team members work to overcome patient barriers to health, including: housing, food, transportation, jobs, dental, and vision.

583

CARE NAVIGATION APPOINTMENTS

373

APPOINTMENTS WITH SPECIALISTS

328

TELEHEALTH APPOINTMENTS

741

SOCIAL SERVICES REFERRALS



Our Patients



Our Care Management Nurse shared that a patient confided in them that our clinic isn't like other doctor's offices. The patient felt welcomed by everyone from the front desk to the nurses and providers. They noticed the extra time spent with patients, the follow-up, and felt like we actually wanted to help them and cared. They said it's hard when you find yourself in circumstances where you need a free clinic but could not be more grateful for our kindness and support.

Patient required an eye exam but lacked transportation resources. HCC Care Navigators worked with community partners to overcome transportation concerns, ensuring they made it to their eye exam and follow-up appointments. Patient was grateful for the rides and excited for new glasses that greatly improved their vision- which were mailed to their house, to avoid further issues with transportation.

Like many of the patients who walk through the doors of the Hope Clinic, this patient's health challenges were worsened by their life circumstances. The patient shared with the provider that they had recently moved to Wisconsin to flee an abusive relationship and having a hard time getting back on their feet. As part of our wraparound care approach, we were able to get the patient into our social assistance program and set up an appointment to see one of our counselors. During a challenging time in their life, the patient stated how incredibly grateful they were not only for the excellent healthcare services but also for the care and kindness extended to them by HCC staff.

Patient expressed concerns with their blood sugar, sharing they could not check levels due to their broken glucometer, which they could not afford to fix. Our team helped the patient navigate their Medicaid benefits, which provided a brand-new glucometer!

YOUR Support Gives HOPE

HOPE Organization relies on your support and donations to continue changing lives in our community. Here are some of the ways you can contribute to the compassionate care of others:

- Visit www.hopeclinic.care to donate online (or by scanning the QR code!)
- Volunteer your time
- Donate supplies
- Give through your Company matching program, United Way, or Community Foundation of the Fox Valley Region
- Give through an endowment
- Sponsor, golf, or donate an auction item for our Annual July Golf Outing

If you would like additional information, a tour of the clinic or to talk to our executive director, Shelby Miller please call, (920) 931-1150. **Every effort helps bring HOPE to our community!**



Scan the QR code with your smartphone camera to make a donation to help fund treatment, medications, and other necessary healthcare services for those in need.

“ Testimonials

The Hope Care team treats you like a person. I felt welcome, like family.

The doctor knew just how to discuss concerns and address my daughter's issues aptly. Thank you for all you do! Also, we really appreciate the prayer request sheets. God Bless!

Everyone was super understanding and non-judgmental. I immediately felt comfortable, and very calm. [HCC is] great! Thank you!

Everyone is always amazing! My family appreciates everything you do! Thank you!

Honestly feel so comfortable and welcomed. I'm usually terrified of doctors and getting help- but here I feel safe. Incredibly grateful for this place!

