

Position: Care Navigator

Reports To: Case Manager

Location: Hope Clinic & Care Center – Menasha, WI

About Hope Clinic:

Hope Clinic & Care Center is a free, faith-based healthcare organization providing compassionate, Christ-centered care to uninsured and underserved individuals. Our mission is to restore physical, emotional, and spiritual health through the love of Christ.

Position Summary:

The **Care Navigator** plays a vital role in walking alongside clients to help them meet their medical and social needs. This position supports the Case Manager and collaborates closely with clinic staff and community partners to ensure each client receives comprehensive, coordinated care. The Care Navigator will provide education, encouragement, and guidance—helping clients move toward greater independence and connection with community resources.

Key Responsibilities:

- Support clients in navigating healthcare and social service systems.
- Collaborate with clinic staff and community organizations to address client needs.
- Provide education, encouragement, and follow-up support.
- Assist in connecting clients to medical, social, and spiritual resources.

Ideal Candidate:

- Compassionate and mission-driven.
- Strong interpersonal and communication skills.
- Organized, dependable, and collaborative.
- Experience in healthcare, social work, or community outreach is preferred.
- Bilingual (English/Spanish) preferred.

Join Us:

Be part of a mission that brings hope and healing to our community. Apply today to serve others in a Christ-centered environment.